

To apply:

1. Read the job description carefully.
2. Fill out the form below and save to your desktop.
3. Send an email to [studentapp@library.umass.edu](mailto:studentapp@library.umass.edu) with the name of the position in the subject line and your application (and any supporting documents) attached. Mac users should not use Preview to complete the application, please use Adobe Reader.

# Library Technology Services Student Assistant Technician

Duties: Image, upgrade and deploy computers and misc. equipment. Install software, drivers, and firmware on computers and other misc. equipment. Help maintain an inventory database on a Microsoft Access Database.

## Requirements:

Excellent working knowledge of computer equipment (Desktops, laptops, monitors, peripherals)

Working knowledge of Windows Operating Systems and MS office/office 356

Ability to understand complex written and oral instructions

Current experience with hardware and software installation

ability to lift 50lbs (Computers/Monitors/Printers)

Must commit to a minimum of 10 hours per week scheduled in no less than 2 hour blocks

Successful candidate should be detailed oriented, dependable, and able to work independently when necessary

## Preferred Experience:

Hardware knowledge (PC, building, parts installation and replacement)

Updating drivers and BIOS versions

Knowledge of installing a fresh version of an operating systems and software

Microsoft Access Databases

1. Please tell us about your technical experience. Please use the above items in the requirements sections to base your answers.

2. What prompted you to apply to this position?

3. Describe your favorite technology related project (School/work/personal) that you have been part of? Why was it your favorite?

## Student Information Sheet UMass Amherst Libraries

Date \_\_\_\_\_ Spire #: \_\_\_\_\_

Name (Last) \_\_\_\_\_ (First) \_\_\_\_\_ (M.I.) \_\_\_\_\_

Local Address \_\_\_\_\_

Phone \_\_\_\_\_ Email \_\_\_\_\_

Class of 20 \_\_\_\_\_ Major \_\_\_\_\_

Do you have a work-study award?  YES  NO

Have you worked on campus before?  YES  NO

Have you worked for the Libraries before?  YES  NO

Will you have another job on campus during this semester?  YES  NO

If yes, in which department is your other job? \_\_\_\_\_

Check all that apply:

- Undergraduate Student  
 Graduate Student

Resident Status:

- U.S. Citizen  
 F1  
 J1  
 Resident Alien

**Availability (Please list the hours you are available):**

	Overnight (12 midnight-8 a.m.)	Morning (8 a.m.-12 noon)	Afternoon (12 noon-5 p.m.)	Evening (5 p.m.-12 midnight)
Sunday				
Monday				
Tuesday				
Wednesday				
Thursday				
Friday				
Saturday				

**Employment Record:** List last job held. (Optional: Attach resume)

Company/Organization \_\_\_\_\_ Dates of Employment \_\_\_\_\_

Supervisor's Name \_\_\_\_\_ May we contact?  YES  NO

Job Duties:

**For Library Supervisor to fill out:**

Employment Period	Start Date	Library Department	Pay Grade	Pay Rate	Hours Per Week	Supervisor's Signature
<input type="checkbox"/> Academic Year <input type="checkbox"/> Summer			<input type="checkbox"/> A <input type="checkbox"/> B <input type="checkbox"/> C <input type="checkbox"/> D			

**For Library HR:**

Employee ID \_\_\_\_\_ Rec #: \_\_\_\_\_ W/S:  YES  NO